Venue 10 7000 Series User's Manual

Tablet model: Venue 7040 Regulatory model: T13G Regulatory type: T13G001



Notes, cautions, and warnings



NOTE: A NOTE indicates important information that helps you make better use of your tablet PC.



CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.



WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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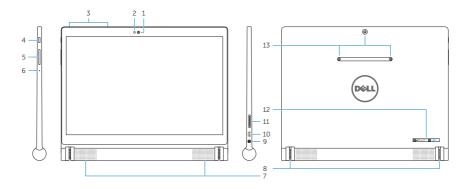
Contents

| Features | 5 |
|---|----|
| Tablet features | 5 |
| Keyboard features | 8 |
| Accessories | 9 |
| Setting up your tablet | 10 |
| Charging your tablet | |
| Connecting your tablet to the keyboard | 12 |
| Disconnecting your tablet from the keyboard | 14 |
| Modes | 15 |
| Turning on your tablet | 16 |
| Turning off your tablet | 16 |
| Locking your tablet | 17 |
| Unlocking your tablet | 17 |
| Inserting microSD card | 18 |
| Removing microSD card | 19 |
| Using headphones | 20 |
| Using your tablet | 21 |
| Home screen | 21 |
| Gestures | |
| Screen orientation | 29 |
| Wi-Fi | |
| Bluetooth | |
| Intel RealSense Snapshot | 32 |
| Synchronizing your tablet | |
| Resetting your tablet | |

| Using the keyboard | 36 |
|---|----|
| Pairing a keyboard with your tablet | |
| Connecting to the keyboard in Airplane mode | |
| Shortcut keys | 39 |
| Cleaning your tablet and keyboard | 41 |
| Troubleshooting | 42 |
| Locating your Service Tag and Express Service Code | 46 |
| Contacting Dell | 47 |
| Specifications | 48 |
| Glossary | 51 |

Features

Tablet features



| Feature | Functionality |
|-------------------------------|---|
| 1 Front camera | Captures pictures or records videos. |
| | Use to make video calls. |
| 2 Ambient-light sensor | Automatically adjusts the brightness of the display's backlight based on the surrounding light intensity. |
| 3 Microphones (2) | Record sound. |
| | Provide sound input. |
| 4 Power button | Press and hold to turn the tablet on or off. |
| | • Press to turn the display on or off. |
| | In standby mode, press and hold to display the options menu. |
| 5 Volume buttons | Press to increase or decrease volume. |
| | Press and hold to continuously increase or decrease the volume. |
| | |

| Feature | Functionality |
|-----------------------------------|--|
| 6 Microphone | Records sound. |
| | Provides sound input. |
| 7 Speakers (2) | Provide audio output. |
| 8 Keyboard slots (2) | Connect the Venue 10 keyboard. For more information, see "Connecting your tablet to the keyboard". |
| 9 Headset port | Connect a headset, headphone, microphone, or other audio equipment to listen to sound, record audio, or make calls. |
| 10 Micro-USB/Charging port | Connect the supplied power adapter and micro-USB cable to charge the tablet. |
| | Connect the micro-USB cable to a computer to transfer documents, music, photos, and videos, or trickle charge the battery. |
| | Connect USB devices, using an optional USB On-The-Go (OTG) dongle, for transferring documents, music, photos, videos, and so on. |
| 11 MicroSD-card slot | Insert a microSD card to expand the tablet's storage capacity. Your tablet supports a microSD card with capacity up to 512 GB. |
| 12 Service Tag label | Use the Service Tag and Express Service Code when contacting Dell for customer service or technical support. |
| 13 Intel RealSense Snapshot | Captures pictures or records videos. For more information, see "Intel RealSense Snapshot". |



NOTE: The front camera supports zoom, but does not support face tracking, continuous auto-focus, or touch-to-focus feature.

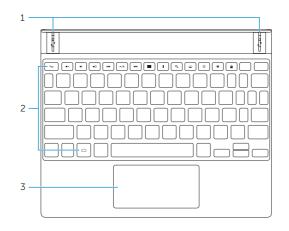


NOTE: The Intel RealSense Snapshot supports continuous auto-focus, touch-to-focus, and zoom, but does not support face tracking.



NOTE: The micro-USB/charging port supports connecting to a computer and power sharing to connected USB devices.

Keyboard features



| Feature | Functionality |
|----------------------------------|---|
| 1 Tablet connectors (2) | Connect your tablet to the keyboard. For more information, see "Connecting your tablet to the keyboard". |
| 2 Shortcut keys | Provides quick access to the features you use most frequently. For more information, see "Shortcut keys". |
| 3 Touchpad and click area | Provides the function of a mouse. |

NOTE: The keyboard is powered by your tablet. To activate the keyboard, ensure your tablet is properly connected to the keyboard. For more information, see "Connecting your tablet to the keyboard".



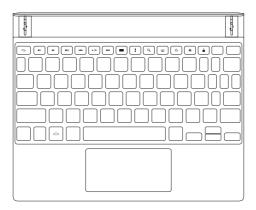
NOTE: The keyboard shipped with your tablet is already paired with the tablet. For pairing instructions, see "Pairing a keyboard with your tablet".

Accessories

Your tablet supports the following accessories:

Venue 10 keyboard

Provides traditional typing option within the Android interface, as well as various convenient navigation options, such as built-in shortcut keys and touchpad.



Setting up your tablet

MARNING: Before you begin any of the procedures in this section, read the safety information that shipped with your tablet. For additional best practices information, see dell.com/regulatory_compliance.

Charging your tablet

CAUTION: Charge the battery in an ambient temperature of 0°C to 35°C (32°F to 95°F).

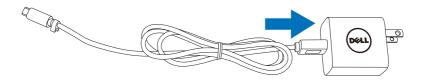


CAUTION: Use only the supplied power adapter to charge your tablet. Using unauthorized power adapters or micro-USB cables may severely damage your tablet.



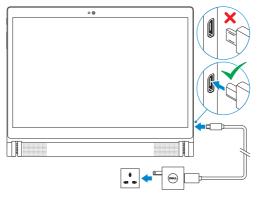
NOTE: The battery may not be fully charged when you unpack your tablet.

1 Connect the micro-USB cable into the power adapter.



2 Connect the micro-USB cable to the micro-USB/charging port on the tablet.

3 Connect the power adapter to an electrical outlet and charge the tablet battery until it is fully charged.





NOTE: A fully discharged battery takes up to 7 hours to fully charge when the tablet is not in use.

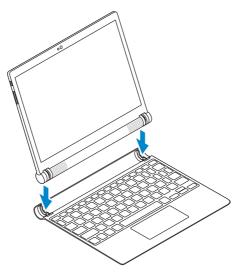
NOTE: You can also trickle charge the tablet by connecting your tablet to a computer using the micro-USB cable. When connected to a computer, the battery charges slowly as the charge time depends on the power output of the USB port. The tablet may not charge if it is connected to a USB hub, or if the computer is switched off or in sleep mode.

| Battery icon | Description |
|--------------|--|
| | The battery is fully charged. |
| Ē | Tablet is connected to a power supply and the battery is charging. |
| • | Tablet is running on the battery power and the battery is discharging. |
| | Tablet is running on the battery power and the battery charge is low. |
| • | Tablet is running on the battery power and the battery charge is critically low. |

You can check the tablet's battery charge status from the battery icon displayed at the top of the screen:

Connecting your tablet to the keyboard

- **NOTE:** The keyboard communicates to your tablet using Bluetooth. Before using your keyboard, ensure that Bluetooth is enabled on your tablet. For more information, see "Turning on/ off Bluetooth".
 - **1** Align the keyboard slots with the tablet connectors.
 - **2** Insert the tablet into the keyboard until it magnetically clicks into place.



After your tablet successfully connects to the keyboard, the keyboard backlight and the Caps Lock light turn on, and the **Bluetooth keyboard is connected** message is displayed briefly on the screen.



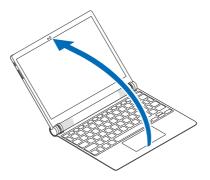
NOTE: When a keyboard is connected to your tablet, the on-screen keyboard does not appear when a text input field is selected.

Disconnecting your tablet from the keyboard



CAUTION: To prevent the tablet from accidentally falling over, ensure that you hold the tablet firmly with one hand while disconnecting from the keyboard.

1 Open the tablet to the widest possible angle.



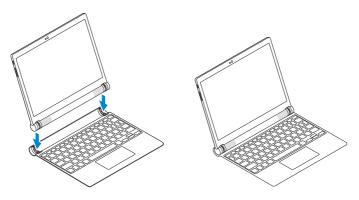
2 Hold down the keyboard, and push the center of the tablet outwards.



Modes

Laptop mode

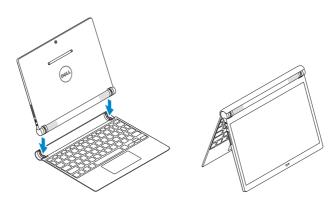
Connect the tablet to the keyboard with the display facing toward the keyboard.



Tent mode

Connect the tablet to the keyboard with the display facing away from the keyboard.





Turning on your tablet

When you turn on the tablet for the first time, you must finish Android setup. For more information, see the Quick Start Guide that shipped with your tablet.

1 Press and hold the power button for 7 seconds to turn on your tablet.

The lock screen appears.

2 Swipe the lock screen up to display the Android Home screen.





NOTE: If the lock screen is set to PIN, Pattern or Password, you need to unlock the tablet first to access the Home screen. For more information, see "Unlocking your tablet".



The tablet is ready for use when the Android Home screen is displayed.

Turning off your tablet

To turn off your tablet, press and hold the power button until the options menu is displayed and then tap **Power off**.

Locking your tablet

Press the power button to turn off the screen and lock your tablet.

Your tablet provides several screen locks including Swipe, Pattern, PIN, and Password to protect your tablet against unauthorized access. To configure the screen lock:

- 1 Tap $(iii) \rightarrow$ Settings \rightarrow Security \rightarrow Screen lock.
- 2 Select the screen lock you want to use for your tablet and follow the instructions on the screen.



NOTE: It is strongly recommended that you choose at least one of the screen locks to protect your tablet.



NOTE: The default screen lock is set to Swipe.

Unlocking your tablet

To unlock your tablet:

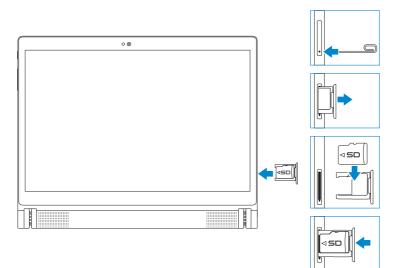
- **1** Press the power button to wake up the screen.
- **2** Unlock the screen using one of the following methods, depending on the type of lock you have configured:

| Swipe the lock screen up. |
|-----------------------------|
| Draw the correct pattern. |
| Enter the correct PIN. |
| Enter the correct password. |
| |



NOTE: If a screen lock is not enabled, the Home screen is displayed after your press the power button.

Inserting microSD card



- 1 Insert and press a pin or paper clip into the pinhole on the microSD-card tray to eject the microSD-card tray.
- 2 Remove the microSD-card tray.
- **3** Align and place the microSD card in the tray so that the pins are pointed toward the card slot and are facing toward the rear of the tablet.
- **4** Slide the microSD-card tray into the card slot.

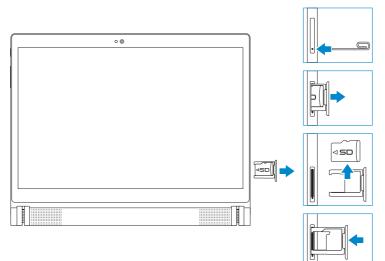
Removing microSD card

△ CAUTION: Removing the microSD card while it is in use may cause data loss or result in application errors. Ensure all save operations to the microSD card are complete before removing the microSD card.

- **1** Tap $(:::) \rightarrow$ Settings \rightarrow Storage.
- 2 In the SD Card menu, tap **Unmount** and then confirm your choice.

A message appears confirming that the microSD card can be safely removed.

- **3** Insert and press a pin or paper clip into the hole on the microSD-card tray to eject the microSD-card tray.
- 4 Remove the microSD-card tray.
- **5** Remove the microSD card from the tray and slide the tray into the card slot.

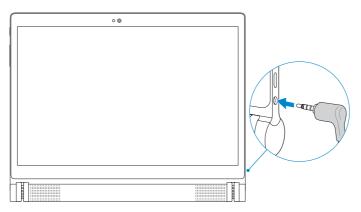


Using headphones

You can connect a headset, headphones, microphone, or other audio equipment to the headset port of your tablet.



WARNING: Listening to loud music for an extended period of time can lead to hearing loss.



- 1 Connect headphones to the headset port (3.5 mm) on the tablet.
- **2** Put on the headphones and adjust the volume to a comfortable level.
- **NOTE:** When you connect an audio device to the 3.5 mm headset port, the integrated speakers on your tablet are muted automatically.

CAUTION: To prevent damaging your headphones when disconnecting from the tablet, pull the connector and not the cable.

Using your tablet

Home screen

When you turn on your tablet and unlock the screen, the Android Home screen is displayed. The Home screen displays app shortcuts, status icons, notification menu, Favorites tray, and navigation bar.



NOTE: Tap : to display the All apps screen. The all apps screen allows you to browse all your apps and widgets that are installed on your tablet.

Customizing Home screen

You can customize your Home screen by adding app shortcuts, widgets, or changing the Home screen wallpaper.

Adding app shortcuts

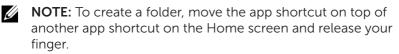
You can add app shortcuts to your Home screen for guick access.

To add an app shortcut to the Home screen:

- **1** Tap (...).
- **2** Touch and hold the app you want to add to the Home screen.
- **3** Move the app to the area you want to place it in and release your finger.



NOTE: If there is an app or widget in the area you want to place the app, it will be automatically moved to a nearby area.



Adding widgets

- **1** Touch and hold any empty space of the Home screen, and then tap **WIDGETS**.
- 2 Touch and hold the widget you want to add to the Home screen.
- **3** Move the widget to the area you want to place it in and release your finger.



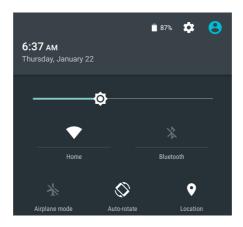
NOTE: If there is an app or widget in the area you want to place the widget, it will be automatically moved to a nearby area.

Changing wallpaper

- 1 Touch and hold any empty space of the Home screen, and then tap **WALLPAPERS**.
- 2 Tap a wallpaper thumbnail to choose a pre-installed wallpaper image or tap **Pick image** to choose an image from your picture gallery.

Quick Settings

The status icons are displayed at the top-right of the Home screen. Swipe-down from the top of the display twice with one finger or once with two fingers to access the Quick Settings menu. The Quick Settings menu provides quick access to settings, such as Wi-Fi, Bluetooth, display brightness, and so on.



Notification menu

Notifications are displayed on the top-left of the Home screen. Swipe-down from the top of the display with one finger to access the notification menu that shows notification alerts such as new messages, calendar events, ongoing downloads, and so on.

To access the related-app, tap the notification. To remove a notification, swipe it away. You can swipe down certain notification alerts slowly to expand it and view more details.



NOTE: To dismiss all notifications, tap _ at the bottom of the notification menu.



NOTE: The notifications can also be seen on the lock screen. Swipe-down within the notification to view more details or tap twice to open the related-app. If you have setup a screen lock, you must unlock your screen to see the contents of the notifications

Favorites tray

The Favorites tray is displayed at the bottom of the Home screen and gives you quick access to your favorite apps. You can place six app shortcuts or folders in the Favorites tray.

To add an app shortcut to the Favorites tray:

- **1** Tap (...).
- 2 Touch and hold the app you want to add to the Favorites tray.
- **3** Move the app into the position you want to place it in and release your finger.

NOTE: To create a folder, move the app shortcut on top of another app shortcut on the Favorites tray and release your finger.



Navigation bar

The navigation bar is displayed at the bottom on your screen and has three buttons — Back, Home, and Recent apps.

| lcon | ltem | Description |
|------|--------------------|---|
| 4 | Back button | Tap to return to the previous screen or exit the running application. |
| | | NOTE: When the on-screen keyboard is displayed, the back button changes to the hide button ∇ . Tap ∇ to hide the on-screen keyboard. |
| 0 | Home button | • Tap to return to the Home screen. |
| • | | Touch and hold, then swipe up to open Google Search. |
| | Recent apps button | Tap to display a list of the most recently used apps. |
| | | NOTE: When the list of the recently used apps is displayed, swipe away a preview from the list or tap X to close the app. |

For more information on using Android, see **support.google.com/android**.

Gestures

Your tablet has a multi-touch display. You can touch the screen to operate the tablet.

| Finger gestures | Allows you to: |
|--|--|
| Tap Touch gently on the display with your fingertip. G | Select items on the screen including options, entries, images, and icons. Start apps. Touch buttons on the screen. Input text using the on-screen keyboard. |
| Touch and hold Touch and hold your finger on the display. | Open the Wallpaper menu by touching and holding the background of the Home screen. |
| | • Move or remove an app or a widget from the Home screen. |
| | • Add an app icon on the Home screen. |
| | • Uninstall an app. |
| | • View app information from the All Apps screen. |

| Finger gestures | Allows you to: |
|---|--|
| Drag 1 Touch and hold your finger on an item on the screen. 2 Keeping your finger in contact with the display, move your fingertip to the desired location. 3 Take your finger off the display to drop the item at the desired location. | Move items such as images, apps, and icons on the screen. |
| | |
| Swipe or slide Move your finger in a vertical or horizontal direction on the display. | Scroll through the Home screens, apps, web pages, lists, entries, photos, contacts, and so on. |
| | |
| Zoom in Touch the display with two fingers and then move the fingers apart. | Enlarge the view of an image or web page. |
| | |

| Finger gestures | Allows you to: |
|--|---|
| Zoom out Touch the display with two fingers and then move the fingers closer. | Reduce the view of an image or web page. |
| Rotate Touch the display with two fingers and then move the fingers in a clockwise or counter-clockwise arc. | Rotate objects within apps. |
| | |

Screen orientation

For an optimal viewing experience, the screen orientation changes automatically to portrait or landscape depending on how you hold the tablet. You can disable automatic screen rotation and lock the screen in portrait or landscape mode.



NOTE: Some apps may not support automatic screen rotation and are designed to work only in one orientation.

Locking and unlocking the screen orientation

- **1** Hold the tablet in the desired orientation.
- 2 Access Quick Settings by swiping with two fingers from the top of the display.
- **3** Tap **Auto-rotate** to lock the screen orientation, or tap **Portrait** or **Landscape** to unlock the screen orientation.

Wi-Fi

Turning on/off Wi-Fi:

- **1** Tap $(:::) \rightarrow$ Settings \rightarrow Wi-Fi.
- 2 Use the slider to turn Wi-Fi on or off.
- **NOTE:** You can also access the Wi-Fi setting in the Quick Settings menu. For more information, see "Quick Settings".

Connecting to a network:

- **1** Tap $(:::) \rightarrow$ Settings \rightarrow Wi-Fi.
- 2 Use the slider to turn Wi-Fi on.
- **3** Tap **Wi-Fi** to scan for Wi-Fi networks within range.

A list of available Wi-Fi network is displayed.

- **NOTE:** To scan for available Wi-Fi networks again, tap at the top-right corner of the Wi-Fi menu and tap **Refresh**.
- 4 Tap the network you want to connect to.

 - **NOTE:** If you are connecting to a secured wireless network, enter the password for the wireless network access when prompted and tap **Connect**.

Bluetooth

Turning on/off Bluetooth:

- **1** Tap $(:::) \rightarrow$ Settings \rightarrow Bluetooth.
- **2** Use the slider to turn Bluetooth on or off.



NOTE: You can also access the Bluetooth setting in the Quick Settings menu. For more information, see "Quick Settings".

Pairing with Bluetooth-enabled devices:

- 1 Tap $(:::) \rightarrow$ Settings \rightarrow Bluetooth.
- 2 Use the slider to turn Bluetooth on.
- **3** Tap *** Bluetooth** to scan for Bluetooth devices within range.
- **4** In the list of devices, tap the Bluetooth device you want to pair.
- 5 If prompted, verify that the Bluetooth passcode that appears on both the tablet and the Bluetooth-enabled device are the same.
- 6 Confirm the pairing process on both the tablet and device.



NOTE: Once a device is successfully paired with the tablet, it automatically connects with the tablet when Bluetooth is enabled on both tablet and device.



NOTE: To scan for available Bluetooth devices again, tap : at the top-right corner of the Bluetooth menu and tap **Refresh**.

Intel RealSense Snapshot

Intel RealSense Snapshot is a depth-capturing technology allowing you to capture high-resolution pictures and videos with depth perception using the Camera app. You can change the color, exposure, effects, and focus settings for the photos and share with your friends using the Gallery app.

Taking Intel RealSense Snapshot photos

- **1** Tap $(:::) \rightarrow \boxed{\mathbb{C}^2}$ to launch the Camera app.
- 2 Tap the mode button 🔇.

A list of camera modes is displayed.

- 3 Tap Depth Snapshot 🖻.
- 4 Tap the shutter button 🖻 to take a photo.

To view the captured photo, tap the thumbnail on the camera screen or launch the Gallery app 📴.

Shortcut buttons

The three shortcut buttons located under the shutter button allow you to quickly toggle between various camera settings. You can customize these three shortcut buttons by choosing from a list of buttons in the camera settings menu.

To customize the shortcut buttons:

- **1** Tap $(:::) \rightarrow \boxed{\texttt{C}}$ to launch the Camera app.
- 2 Tap the settings menu icon 🙀.
- **3** Scroll down to the bottom of the settings menu.
- 4 Tap the button you want to set as your shortcut button in the **Shortcut Button** tabs. The changes are saved automatically.



NOTE: To dismiss the settings menu, tap anywhere on the screen outside the menu.

Editing Intel RealSense Snapshot photos

- 2 Tap the thumbnail of the photo you want to edit.

NOTE: Intel RealSense Snapshot photos feature a 3D icon \square on the top-left corner of the thumbnail.

3 Tap the buttons at the top-left corner of the photo to access photo-editing options.

| lcon | Item | Description |
|---------|------------------|---|
| A. #117 | Edit | Add filters or frames, change the dimensions or orientation, or adjust color settings. |
| huntum | Measure distance | Measure distances or areas within a photo by tapping separate points within the photo. |
| • | Focus | Change the focal point of a photo by tapping a point within the photo, or by swiping-up or down. Swipe-left or right to decrease or increase the range of focus. |

For more information on taking or editing photos, see the tutorial in the Gallery app 🛐.

U

Synchronizing your tablet

Using a Google account

Sign in to your Google account on your tablet to allow contacts, emails, calendar, and other data to be synchronized between tablets or computers on which you use the same Google account.

If you choose not to sign in or create a Google account during the setup process, you can add an account at a later time.

To add an account:

- 1 Tap $\textcircled{ ::: } \rightarrow \textbf{Settings} \rightarrow \textbf{Accounts} \rightarrow \textbf{Add account} \rightarrow \textbf{Google}.$
- 2 Follow the instructions on the screen.

Copy music, photos, and videos

- 1 Connect your tablet to a computer using the supplied USB cable, then transfer files to or from the computer.
- 2 After transferring files, use the **Safely Remove Hardware and Eject Media** wizard to remove your tablet from the computer.

Files can also be shared with another device via Bluetooth. Before transferring files, ensure that Bluetooth is enabled on both the tablet and the paired device, and that the tablet is compatible with the Bluetooth-enabled device. For information on pairing with Bluetooth devices, see "Bluetooth". For file transfer details and Bluetooth compatibility, see the software documentation for the Bluetooth device.

Resetting your tablet

CAUTION: Resetting your tablet erases all data from your tablet's internal storage, including your Google account, system app data, system settings, downloaded apps, music, photos, and other user data. Ensure that you back up all the required data before you proceed.



NOTE: Any data stored in your Google account will be restored when you sign in to your Google account again after resetting your tablet.

To reset your tablet:

- 1 Tap $(:::) \rightarrow$ Settings \rightarrow Backup & reset \rightarrow Factory data reset.
- 2 Read the warning and tap Reset tablet.

Using the keyboard

Pairing a keyboard with your tablet

Your tablet and keyboard function via a Bluetooth connection. If you order a keyboard along with your tablet, they are already paired when you received them. If, however, your tablet and the keyboard are unpaired, you must pair them before use.

Pairing your tablet with the keyboard for the first time

- 1 Turn on Bluetooth on your tablet. For more information, see "Turning on/off Bluetooth".
- **2** Connect your tablet to the keyboard so that the keyboard is powered on. For more information, see "Connecting your tablet to the keyboard".
- **NOTE:** You may be unable to pair the keyboard with your tablet if they are not connected properly.
 - **3** Your tablet automatically scans for the keyboard and displays a pairing request dialog box.



4 Use the keyboard to enter the pairing passcode that appears on the screen and press the Enter key.

The keyboard is ready for use when the **Bluetooth keyboard is connected** message is displayed.

Pairing your tablet with another keyboard

If your tablet has been paired with another keyboard or the keyboard to be paired has been paired with another tablet, a pairing failure message is displayed. Follow the steps below to pair the keyboard with your tablet.



- 1 Tap **PAIR KEYBOARD**. Your tablet searches for the keyboard and displays a pairing request dialog box.
- **2** Use the keyboard to enter the pairing passcode that appears on the tablet screen and press the Enter key.

NOTE: Once your tablet is successfully paired with the keyboard and Bluetooth is enabled on your tablet, a Bluetooth connection automatically established each time your tablet is connected to the keyboard.



NOTE: You can use multiple Bluetooth-enabled devices simultaneously. For example, you can use the keyboard while listening to music on your Bluetooth headphones. For information on pairing with Bluetooth devices, see "Bluetooth".

Connecting to the keyboard in Airplane mode

If you enable Airplane mode on your tablet while the keyboard is connected, Bluetooth turns off and the keyboard stops working. To reactivate the keyboard with Airplane mode enabled, disconnect the keyboard from your tablet and then reconnect it. For more information, see "Disconnecting your tablet from the keyboard" and "Connecting your tablet to the keyboard".

When the tablet and keyboard are reconnected, your tablet stays in Airplane mode and only Bluetooth turns back on. You can also manually turn Bluetooth back on to reactivate the keyboard.

If you connect your tablet to the keyboard while Airplane mode is turned on, a prompt appears asking if you want to enable the keyboard. If you choose to enable the keyboard, Bluetooth turns back on automatically.



Shortcut keys

The keyboard has shortcut keys along the top row of the keyboard that allow to you quickly access commonly-used functions.

| lcon | ltem | Description |
|------------|---------------------------------|---|
| (t) | Back | Return to the previous screen or exits the running application. |
| ▲ × | Mute | Mute the tablet's volume. |
| • | Decrease volume | Decrease the tablet's volume. |
| | Increase volume | Increase the tablet's volume. |
| 144 | Play previous track/ chapter | Play the previous track or chapter. |
| ►/II | Play/Pause | Play or pause the current media file. |
| | Play next track/ chapter | Play the next track or chapter. |
| | All apps | Open the All Apps screen. |
| : | Action menu | Access additional options for particular apps. |
| ٩ | Search | Open a search menu. |
| | Keyboard backlight | Turn the keyboard backlight on or off. |
| ¢. | Decrease brightness | Decrease the brightness on the tablet's display. |
| ۲ | Increase brightness | Increase the brightness on the tablet's display. |
| | | |

| lcon | ltem | Description |
|------|-------------|--|
| | Screen lock | Turn off the screen and lock your tablet. |
| | | NOTE: To unlock the tablet, press any key on the keyboard or press the power button on your tablet. For information on unlocking the tablet, see "Unlocking your tablet". |
| | Home | Return to the Home screen. |



NOTE: The left/right/up/down keys allow you to navigate through the Android Home screens, and select an app or app folders within each Home screen.

NOTE: If you type any alphanumeric keys on the Home screen, Google Search app opens and the text typed is entered in the Google search field.

Cleaning your tablet and keyboard

CAUTION: Before you clean your tablet, turn off the tablet, and disconnect the keyboard and any cables.



CAUTION: Clean your tablet with a soft cloth lightly dampened with water. Do not use liquid or aerosol cleaners which may contain flammable substances.



 \bigwedge CAUTION: To avoid damaging the display, do not spray cleaning solution directly onto the display. Only use products specifically designed for cleaning displays and follow the instructions included with the product.

- 1 Disconnect your tablet from the keyboard. For more information, see "Disconnecting your tablet from the keyboard".
- 2 Turn off your tablet. For more information, see "Turning off your tablet".
- **3** Disconnect any attached devices, headphones, and speakers from the tablet.
- **4** Moisten a soft, lint-free cloth with either water or a display cleaner, and wipe the surface of the tablet until it is clean. Do not allow water from the cloth to seep down to the tablet ports or buttons.
- 5 Use a dry, lint-free cloth and wipe the surface of the keyboard until it is clean.

Troubleshooting

Battery problem

| Problems Possible causes | | Possible solutions | |
|--|---|---|--|
| Battery does not charge. | Loose connections or cable problems. | Check the cable, connectors, and power adapter to ensure proper connectivity. Verify that the wall outlet is functioning by connecting another device. | |
| | The tablet's temperature is below 0°C (32°F) or higher than 35°C (95°F). | Charge the battery in an ambient temperature between 0°C to 35°C (32°F to 95°F). | |
| | The battery or power adapter is damaged. | Contact Dell for customer assistance. See dell.com/support . | |
| Battery drains quickly even when the tablet is in standby mode. Wi-Fi network it can connect to, the tablet continues to send out signals to locate a base station and drains the battery. | | Temporarily turn off the tablet. Move the tablet in range of a network it can connect to or temporarily turn off Wi-Fi on your tablet. | |

System problem

| Problems | Possible causes | Possible solutions |
|--|---------------------------------------|--|
| Tablet does not turn on. | The battery is completely discharged. | Charge the tablet for at least 4 hours. Press and hold the power button for 7 seconds. |
| Tablet does not turn off. | | Press and hold the power button for 10 seconds to turn off the tablet. |
| Tablet locks up. | | Press and hold the power button for 10 seconds to turn off the tablet and turn it on. |
| Tablet does not respond or behaves unexpectedly. | | Restart the tablet. Reset the tablet. See "Resetting your tablet". If the issue is unresolved, contact Dell for customer assistance. See dell.com/support. |
| Tablet cannot boot into Android. | | Contact Dell for customer assistance. See dell.com/support . |
| Software or feature is not working as expected. | | Software updates may have been downloaded in the background. Restart your tablet. |

Network problem

| Problems | Possible causes | Possible solutions |
|--|---|---|
| No wireless connection. | | Check if Wi-Fi is turned on. See "Wi-Fi". Try to get closer to the wireless access point. Check the router settings or contact the router administrator if using a private network; open the browser to view the home page if using a public network. |
| Slow internet connections. | The signal strength is not strong enough. | Move your tablet to a different location for better signal reception. |
| Unable to pair with a Bluetooth device. | | Ensure Bluetooth is on and follow proper Bluetooth pairing instructions. See "Bluetooth". Contact Dell for customer assistance. See dell.com/support. |

Touchscreen problem

| Problems | Possible causes | Possible solutions |
|---|---|--|
| Touchscreen responds slowly or improperly. | The screen is dirty. A protective cover may prevent the tablet from recognizing your inputs. | Clean your tablet. See "Cleaning your tablet and keyboard". Remove any protective cover from the touchscreen. |

Keyboard problem

| Problems | Possible causes | Possible solutions |
|---|---|--|
| Keyboard does not work. | The keyboard is not connected to the tablet. | Ensure that your tablet is properly connected to the keyboard, and both keyboard backlight and Caps Lock light are illuminated. See "Connecting your tablet to the keyboard". |
| | A Bluetooth connection between the keyboard and your tablet has not been established. | Ensure that Bluetooth on your tablet is turned on. See "Turning on/off Bluetooth" . Follow the proper pairing instruction to pair your tablet with the keyboard again. See "Pairing a keyboard with your tablet". |
| Keyboard does not respond or responds intermittently. | The tablet is starting up. | Wait a few minutes and try again. If the issue is unresolved, pair the keyboard with your tablet again. See "Pairing a keyboard with your tablet". |

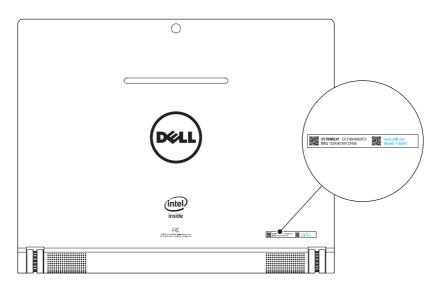
Locating your Service Tag and Express Service Code

You must provide the Service Tag and Express Service Code of your tablet when contacting Dell for customer service or technical support.



NOTE: The telephone system prompts you to enter the Express Service Code that helps in routing your call efficiently.

The Service Tag and Express Service Code for your tablet are located on a label at the back of the tablet. Example of the Service Tag and Express Service Code label is as shown in the image below:



NOTE: Your Service Tag and Express Service Code information can also be seen in the My Dell app, along with other system information.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues:

- **1** Have the Service Tag and Express Service Code information of your tablet ready. To locate the Service Tag and Express Service Code information, see "Locating your Service Tag and Express Service Code".
- 2 See dell.com/contactdell.
- **3** Select the appropriate service or support link based on your requirement or choose the method of contacting Dell that is convenient for you.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.



NOTE: If you do not have an internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Specifications

Tablet Dimensions

| Height | 195.43 mm (7.69 in) |
|-----------|--|
| Width | 243.36 mm (9.60 in) |
| Thickness | 6.21 mm to 19.80 mm (0.24 in to 0.78 in) |
| Weight | 595 g +/- 5 g (1.31 lb +/- 0.01 lb) |

Display

| Туре | 10.5-inch WQXGA display with multi-point capacitive touch |
|----------------------|---|
| Resolution (maximum) | 2560 x 1600 |
| Aspect ratio | 16:10 |
| Brightness (maximum) | 300 nits |
| Viewing angle | Up to 180 degrees |
| Contrast ratio | 10000:1 |
| Color depth | 24 bit/pixel (16M colors) |

System Information

| Processor | Intel Atom Processor Z3580 |
|-----------|----------------------------|
| OS | Android 5.0 (Lollipop) |
| RAM | Built-in 2 GB DDR3 memory |
| Storage | • 16 GB eMMC |
| | • 32 GB eMMC |

Camera

| Resolution: | | |
|-------------|-------------------|--------------------|
| | Front camera | 2 MP (16:9) |
| | Rear camera | 8 MP (16:9 or 4:3) |
| | Depth cameras (2) | 720p (16:9) |

Communications

| Wi-Fi | Dual-band 802.11b/g/n/ac |
|-----------|--------------------------|
| Bluetooth | Bluetooth 4.0 LE |

Ports and Connectors

| Audio | One headset port (headphone and microphone combo) |
|--------------------|---|
| MicroSD card | One microSD-card slot supporting cards up to 512 GB |
| USB | One micro-USB 2.0 port |
| Docking connectors | Two keyboard slots |

Power Adapter

| Input voltage | 100-240 VAC |
|-------------------------|--------------------------------|
| Input current (maximum) | 0.50 A |
| Input frequency | 50-60 Hz |
| Output power | 10 W |
| Output current | 2 A |
| Rated output voltage | 5 VDC |
| Temperature range: | |
| Operating | 0°C to 40°C (32°F to 104°F) |
| Storage | -40°C to 70°C (-40°F to 158°F) |
| | |

Tablet Environment

| Temperature range: | | |
|------------------------------------|--|--|
| Operating | 0°C to 35°C (32°F to 95°F) | |
| Non-operating | -40°C to 65°C (-40°F to 149°F) | |
| Relative humidity (maximum | n): | |
| Operating | 10% to 90% (non-condensing) | |
| Non-operating | 5% to 95% (non-condensing) | |
| Altitude (maximum, unpressurized): | | |
| Operating | -15.20 m to 3048 m (-50 ft to 10,000 ft) | |
| Storage | -15.20 m to 10,668 m (-50 ft to 35,000 ft) | |

Keyboard Information

| Dimensions: | |
|-----------------|--|
| Height | 198.60 mm (7.82 in) |
| Width | 243.40 mm (9.58 in) |
| Thickness | 18.40 mm (0.72 in) |
| Power source | From the tablet (once connected to the tablet) |
| LED lights | Keyboard backlight Caps Lock |
| Connection type | Bluetooth 4.0 LE |

Glossary

This section provides information about the terms used in this document that is for informational purposes only and may or may not describe features included with your tablet.

Α

A - ampere—A measure of the amount of electric charge passing a point in an electric circuit.

AC - alternating current—The form of electricity that powers your tablet when you plug the AC adapter power cable into an electrical outlet.

Ambient light sensor - A feature that helps to control the display brightness.

Apps - Software that allows you to perform a specific task. Your tablet is preloaded with a variety of applications, and additional applications can be downloaded from Google Play.

В

Bluetooth - a wireless technology for exchanging data, communicating with a keyboard or mouse, listening to music and creating a wireless personal area network over a short distance between devices. The connection may be restricted according to the Bluetooth profiles of each device. To be marketed as a Bluetooth device, it must be qualified to standards defined by the Bluetooth SIG.

D

Device - Hardware such as a disk drive, printer, or keyboard that is installed in or connected to your tablet.

Ε

Email - Electronic mail—a method of exchanging digital messages from an author to one or more recipients via the internet. Email servers accept, forward, deliver, and store messages, and neither the users nor their computers are required to be online simultaneously.

G

Google Now - An intelligent personal assistant developed by Google that works on a tablet or smartphone that runs Android. It serves as a day planner.

GRMS - A unit of acceleration caused by the force of gravity. The grms value is typically used to express the overall energy of a particular random vibration event and is a statistical value used in mechanical engineering for structural design and analysis purposes.

Н

Hz - Hertz—A unit of frequency measurement that equals 1 cycle per second. Computers and electronic devices are often measured in kilohertz (KHz), megahertz (MHz), gigahertz (GHz), or terahertz (THz).

Μ

MicroSD - micro-Secure Digital—A smaller size of SD which is a removable flash memory card used for storing information in portable devices, such as mobile phones, digital cameras, and tablet computers. The standard size of SD is $32 \times 24 \times 2.1$ mm (1.260 x 0.945 x 0.083 inches) and microSD is $15 \times 11 \times 1.0$ mm (0.591 x 0.433 x 0.039 inches).

Micro-USB - micro-universal serial bus—A hardware interface for a low-speed device such as a USB-compatible scanner, set of speakers, printer, broadband devices, imaging devices, or storage devices. Devices are plugged directly in to a 5-pin socket on your tablet, both to communicate and to supply electric power. The micro-USB port can be connected to a standard USB port using micro-USB to USB cable.

R

Resolution - The sharpness and clarity of an image produced by a printer or displayed on a monitor. The higher the resolution, the sharper the image.

S

Service Tag - A bar code label on your tablet that identifies your tablet when you call Dell for customer service or technical support.

Shortcut - An icon that provides quick access to frequently used programs, files, folders, and drives. When you place a shortcut on your Android Home screen, touch the icon to open its corresponding folder or file without having to find it first. Shortcut icons do not change the location of files.

Sleep mode - A power management mode that shuts down all unnecessary computer operations to save energy.

V

V - volt—The measurement of electric potential or electromotive force. 1 volt appears across a resistance of 1 ohm when a current of 1 ampere flows through that resistance.

VAC - voltage in alternating current—A mathematics of AC voltages, as alternating currents are caused by alternating voltages.

VDC - voltage in direct current—A measurement in a DC system. The current flows directly, in one direction in the circuit, and flows at a specific, constant voltage.

W

 ${\bf W}$ - watt—The measurement of electrical power. 1 watt is 1 ampere of current flowing at 1 volt.

Wallpaper - The background pattern or picture on the Home screen.

Wi-Fi - A technology as a synonym for WLAN (wireless local area network) connects to the internet when within range of a wireless network.

Widgets - A small application which resides on the Home screen and provides quick and easy access to information.

WXGA - wide-aspect extended graphics array—A video standard for video cards and controllers that supports resolutions up to 1280 x 800.